Automating maintenance of public sector survey frames

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Frame maintenance is costly

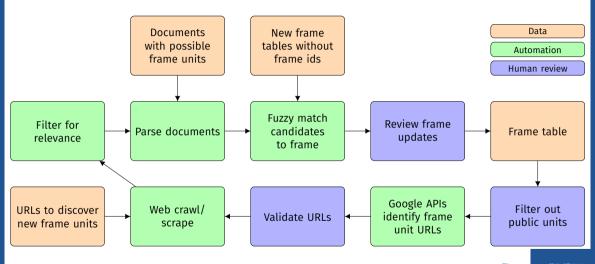
- Public-sector (criminal justice) collections in the Economic Reimbursable Surveys Division
 - Staff manually update frame information, hand match new tables to existing frames
- Much frame information is publicly available on the web
 - Use web scraping to harvest unstructured data
- ► How can we reduce the labor required to integrate new frame tables/data?
 - Document parsing, fuzzy matching tools

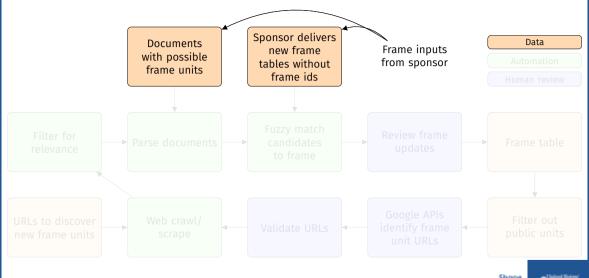


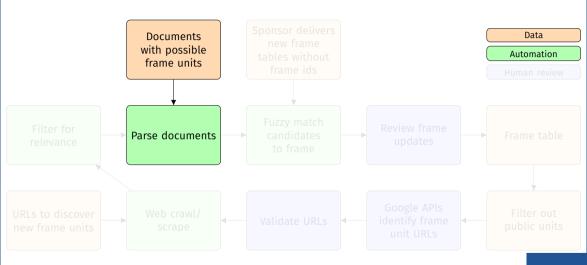


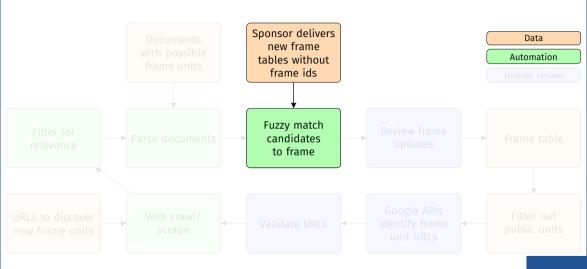
Civic Digital Fellows developed modular system

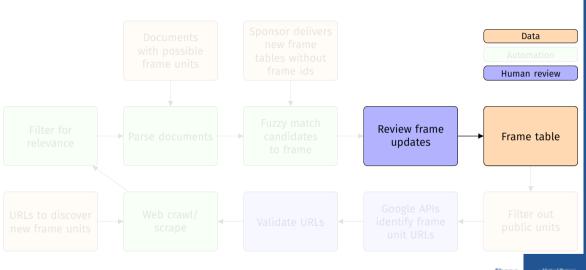
- Worked on this system the last two summers
- Carlos Ortega, a 2019 Civic Digital Fellow, helped us break the problem into smaller pieces
- Everything uses open source tools
- ► A number of the modules can be used for further process automation in our division

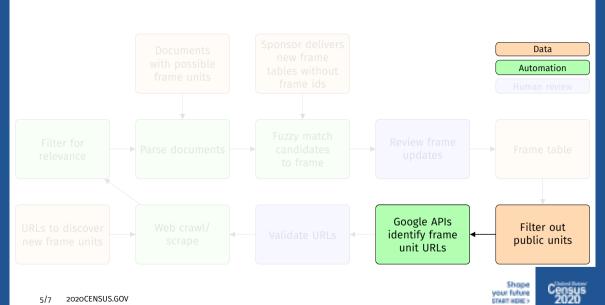


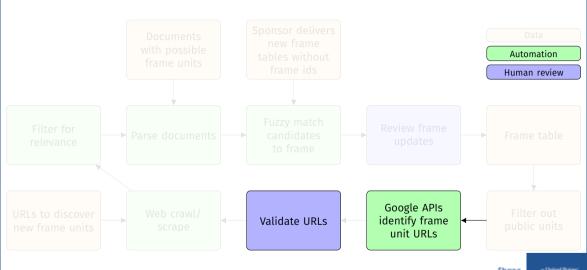


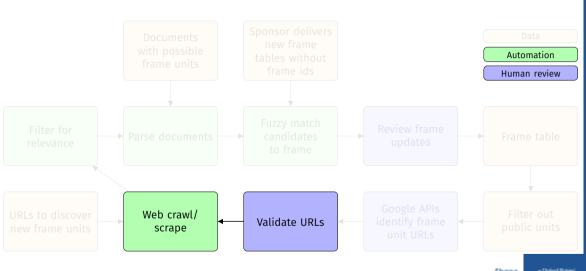


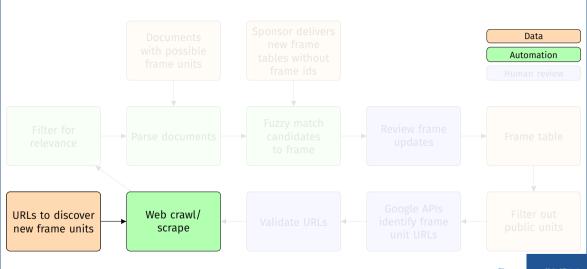


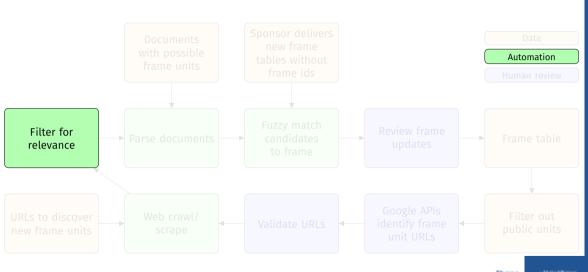


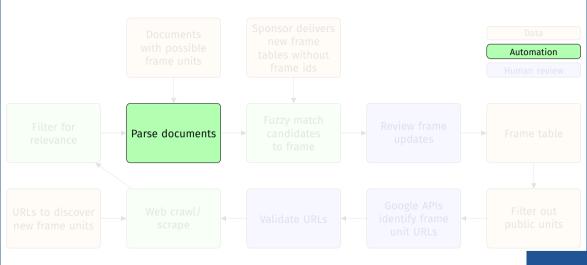


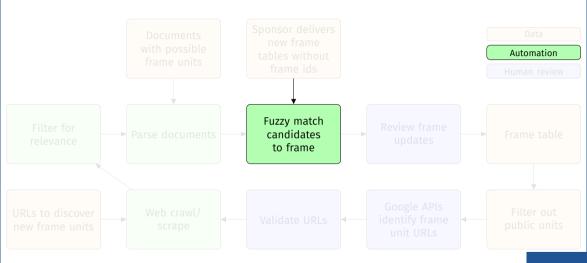












Next steps

- Improve accuracy of web scraper, expand scope
- Improve speed and effectiveness of frame matcher, move to server
- Move system into production
 - ▶ Has potential to reduce 4 weeks of 3 FTE down to days
 - Staff can be reallocated to response, quality improvements

Thank you

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